

**The following administrative and academic offices offer a variety of support
(informal intervention, coaching, and direct intervention)
for staff, faculty, and students who experience conflict.**

Conflict Resolution: Matrix of Possible Actions

	Informal Intervention					Coaching					Direct Intervention					
	Confidential requests for information	Informal intervention	Provide referrals	Seek permission before taking action from individual	Must by law report certain kinds of abuse	Help find mediator	Help develop options	Help with direct approach	Help either party write a personal letter	Help prepare complaint or response	Investigate formally or appoint investigator	Must ascertain that reported illegal behavior stops	May accompany either party in formal process	Mediate formally	May assist in court	Keep formal records
Georgia College Resources																
Academic Affairs x4715	√	√	√	√	√							√			√	√
Student Affairs x5169	√	√	√	√	√	√	√	√	√	√	√	√	√	√		√
Art & Sciences x4441	√	√	√	√	√	√	√	√	√	√	√	√				√
Business x5497	√	√	√	√	√	√	√	√	√	√	√	√				√
Education x4546	√	√	√	√	√	√	√	√	√	√	√	√				√
Health Sciences x4092	√	√	√	√	√	√	√	√	√	√	√	√				√
Human Resources x5596	√	√	√	√	√	√	√	√	√	√	√	√		√		√
Institutional Equity x1382	√	√	√	√	√	√	√	√			√	√		√		√
Legal Affairs x2037	√	√	√	√	√	√	√	√			√	√	√		√	√
Counseling Services x5331 (Students Only)	√	√	√	√	√	√	√	√	√	√			√		√	
Multicultural Affairs x4233	√	√	√	√	√	√	√	√					√	√		
Public Safety x4400	√					√	√	√			√	√	√	√	√	√

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Georgia College Resources																
Student Government x2795	✓	✓	✓	✓		✓	✓	✓	✓	✓						✓
Health Services x5288	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓			✓
Student Support Services x5931	✓	✓	✓	✓		✓	✓	✓	✓	✓			✓		✓	
Special Ed x4577	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓
University Housing x4690		✓	✓		✓	✓	✓	✓	✓			✓				