

**Sue Henderson**  
**Queens College**

Sue Henderson is the Chief Operating Officer and Vice President of Institutional Advancement at Queens College of the City University of New York. As COO she is responsible for advancing the institution's top priorities. She works closely with the provost and vice presidents to develop and coordinate budgetary resources and activities to achieve the vision of the college's Strategic Plan.

Henderson supervises the offices of Alumni Relations, Athletics, Communications, Converging Technologies, Development, Education Abroad, Government Affairs, and Professional and Continuing Studies. She also works to support the college's major arts initiatives, including the Kupferberg Center, the Louis Armstrong House Museum, and the Godwin-Ternbach Museum.

Since coming to Queens College in 2002, Henderson has raised millions of dollars from private and legislative sources to improve the college's facilities and academic programs. She played a major role in the successful \$100 million Capital Campaign, and led the development and implementation of the college's Strategic Plan. Henderson spearheaded the building of the college's first residence hall and is leading the next \$150 million Capital Campaign as well as implementing the college's ERP project.

Prior to joining Queens College, Henderson had been the Provost and Chief Operating Officer of the Georgia Perimeter College campus, a "bricks-and-clicks" institution. There, faculty collaborated across disciplines and pedagogies to provide an educational experience that met the needs of 21st-century students. Her administrative work at GPC included being chair of mathematics as well as interim chair of the business department.

Henderson began her academic career as a mathematician at GPC. She was part of the calculus reform movement that stressed active learning, multiple approaches, and the effective use of technology in the classroom. A co-PI on an NSF grant incorporating the use of computers and collaborative learning in the calculus classroom, she introduced similar usages across other disciplines as Provost. With a grant from Intel, she helped to create a course-development kit for online instruction for liberal arts faculty.

Currently, Henderson works with the education faculty at Queens College as they train students to be reflective learners. She heads the college's Quantitative Reasoning Task Force—which is designed to infuse quantitative and analytic reasoning into the curriculum—as the institution updates its general education requirements.

A key component of the college's Strategic Plan and general education update is the globalization of the curriculum. Capitalizing on the diversity of the college, Henderson established an International Office, which offers students faculty-led experiences abroad, internships, and service learning opportunities. Through the new Year of [Country] program, she helped to create a series of lectures, seminars, courses, and travel for faculty, staff, students, community members, and alumni.

Henderson holds a Ph.D. in Higher Education from the Institute of Higher Education at UGA as well as undergraduate and master's degrees in math education from Georgia State University. She presents frequently at professional conferences nationwide and has published on effective teaching practices in the collegiate mathematics classroom, organizational change, and strategic planning. Henderson has received numerous awards for her work as an educator and administrator.