

FSA Student Loan Ombudsman

If at any time you experience problems with your lender or servicer, you can contact the [Ombudsman](#)'s office for assistance. They can be contacted at 877-557-2575 and via fax at 606-396-4821. The mailing address for this office is FSA Ombudsman Group, P.O. Box 1843, Monticello, KY 42633.